

# Effective Management of Static Analysis Vulnerabilities and Defects

Best Practices for Both Agile and Waterfall  
Development Environments

# Introduction

If your company is exploring static analysis technology to automate the detection of quality defects and security vulnerabilities, the existing standards that developers in your organization follow to evaluate their code are about to gain a new level of objectivity. Further, if your development processes to date have not incorporated input from an automated tool, the development and QA processes your organization are about to improve as well.

Whether your organization utilizes an agile or waterfall development methodology, the addition of static analysis will bring about a change in the way your development team thinks about their code. This is because an accurate static analysis tool is a source of information that demands the attention of developers, QA testers, and managers alike. With objective and actionable information regarding source code quality and security, developers need decide in advance how they will manage an array of newly identified defects in their code.

Unfortunately, when some teams implement static analysis, they understandably may focus more on the defects they expect to find, rather than how they plan to manage those defects after finding them. As a result, despite identifying meaningful defects, some static analysis implementations struggle because development teams lack clarity and/or consensus regarding their overall defect remediation plans. A common complicating factor of this problem are incomplete or inconsistent integrations between the static analysis product and other source code management tools including bug tracking tools, such as ClearQuest and Bugzilla or source control systems, like AccuRev, Perforce and ClearCase.

After successfully helping install and integrate Coverity Prevent (Coverity's static analysis tool) at hundreds of customer sites around the world, the Coverity professional services team has seen a variety of defect management and static analysis integration strategies. This paper reviews what we have seen to be most consistently successful static analysis defect management and integration strategies across development teams of varying size and sophistication.

# Challenges of Successful Static Analysis Defect Management

Regardless of why an organization acquires a static analysis product, every development team using static analysis for the first time will be faced with similar challenges. This is because an accurate static tool represents a new source of information that developers, QA and managers alike will become responsible for processing prior to the next release of any application.

Depending on the size of a given code base, development team, and the average experience of developers and application engineers – the volume and impact that the results of a static analysis tool have on an organization varies significantly. Regardless of the size, structure or experience of a development team, first time users of static analysis will be faced with two new challenges immediately following deployment:

- How to inspect, prioritize, and resolve the large number of legacy defects detected within their code base
- How to inspect, prioritize, and resolve a constant stream of newly introduced defects as development progresses

Effective defect management is not a challenge to new users of static analysis alone. Even experienced developers who are part of seasoned teams that have successfully installed and configured a static analysis solution can struggle to create an effective defect resolution process. A common pitfall is to misjudge the importance of process surrounding the management of static analysis defects. To do so may create inefficiencies within development teams that ultimately limits static analysis adoption and compromises the return on investment your team has anticipated.

Outlining and implementing a defect resolution process early in the deployment of a static analysis tool can help developers significantly increase the probability of successful developer adoption. Based on Coverity's experience, there are five steps required to create a successful defect resolution process:

## **Creating a Defect Resolution Process**

- 1 - Determine goals and metrics
- 2 - Develop a project plan
- 3 - Assign ownership of defects
- 4 - Notify owners of defects
- 5 - Integrate defect resolution workflow with SDLC

With these five steps, development teams can accelerate their ability to achieve their quality and security goals, often within months or even weeks. By quantifying and tracking these variables, development teams gain the ability to present objective data regarding the integrity of their code to both internal and external audiences. Particularly for organizations using static analysis for the first time, the lack of this data can impair the ability to document their progress to management and other audiences based on objective criteria.

# Step 1: Determine Goals and Metrics

The introduction of static analysis will provide developers with hundreds, or possibly thousands, of newly detected defects to inspect and resolve. Unlike customer reported defects, statically detected defects have no external pressure demanding they be repaired. Because of this, it is critical what the internal goals of a development organization are related to static analysis as early as possible in the deployment phase.

Agreeing upon early goals for static analysis provides development teams with a common objective for their newly acquired technology and provides an objective means to measure the both the improvement of your code, and the value derived from your investment in static analysis technology.

When considering software quality and security, there are many reasonable goals that can be pursued with static analysis. Before agreeing upon any proposed goal regarding static analysis:

1. Is this goal aligned with other preexisting software quality goals?
2. Can progress towards this goal be easily measured?

Selecting the appropriate goals for static analysis requires an understanding of the overall goals and challenges for a given development team. For example, if a company is heavily focused on code security, the development team may choose extremely stringent goals regarding the elimination of potential vulnerability types. Conversely, if an organization is focused on developer productivity and the release of new features, developers may be asked to focus on defects that cause protracted debugging efforts, such as memory corruption or the use of uninitialized data.

As a starting point for static analysis goal setting, there are number of commonly used frameworks that merit consideration. These sample goals are presented in below.

## About Coverity Prevent

Over 500 companies use Coverity Prevent Static Analysis to optimize software integrity and decrease development time.

Available for C/C++/C# and Java, Coverity Prevent is the most precise static source code analysis solution available today. Prevent automatically identifies and helps resolve the most critical quality defects, security vulnerabilities and concurrency defects at the earliest stage in the software development cycle.

Prevent's superior source code analysis technology ensures 100% path coverage and 100% value coverage with the lowest false positive rate in the industry. Hundreds of companies worldwide have integrated Prevent seamlessly with their existing development processes to ensure source code quality and security. A scalable and proven solution, Prevent is the tool of choice for developers who demand flexibility, maturity and accuracy in source code analysis.

### Sample Goal: Maintain Quality and Security Thresholds

One common goal setting approach with static analysis is to track code quality and security based on defect density. Defect density is the number of static analysis defects identified per 1,000 lines of code. Maintaining quality and security thresholds via defect density means that a code base will not be allowed to reach a set number of defects based on its size. Common threshold metrics for this type of goal framework include:

- Outstanding defects per line of code
- Total outstanding defects

These types of metrics have the advantage of being easily measured; in fact both of these metrics are directly reported within Coverity Prevent's user interface. For example, if a code base has 1 million lines of code and a defect density threshold of .1, then at any given time it should always have fewer than 1,000 static analysis identified defects. If the defect density ever exceeds 1,000, developers would not be allowed to submit their code to the central build system until there were less than 1,000 defects in that code base.

Several refinements on this goal framework are possible. For example, a development team may set goals based on the defect severity, probability of runtime impact, density within a specific code component. By this token, a possible set of defect thresholds could be:

- Less than 5 total outstanding memory corrupting defects
- Less than 1 outstanding major severity defects per 10,000 lines of code
- Less than 1 outstanding moderate severity defects per 2,000 lines of code
- Less than 1 outstanding minor severity defects per 1,000 lines of code

While another team's threshold could be as simple as:

- Less than 1 outstanding quality defect per 2,500 lines of code, and less than 1 outstanding security defect per 10,000 lines of code

Because threshold goals permit a set number of defects to remain in a given code base at release time, this goal framework may result in a lower integrity products being released – at least as compared to the goals discussed later in this section. While not ideal, one common reason organizations are willing to accept the risk of post-release static

## Sample Defect Classifications

- Uninspected – When a new defect is introduced, this is the initial classification for it
- Pending – If a developer is unsure how to evaluate the defect (perhaps they need to consult with an architect to see what should happen in this case), the Pending status can be used
- Bug – A true-positive result, Bugs are quality defects or security vulnerabilities to be eliminated
- False – A false-positive result, this occurs when the tool has made an incorrect determination of a defect. A certain number of these are unavoidable with any static analysis tool
- Intentional – When a static analysis tool makes a correct determination about the code, but nevertheless the code is working as designed, the Intentional status is appropriate

analysis defects is that this type of goals provides them with flexibility to take advantage of static analysis and meet strict release dates. This is particularly useful when considering that many development organizations have strict controls around permitting code changes in the time leading up to a release. Therefore, threshold goals can allow organizations to absorb a few non-critical defects just prior release while still meeting their stated goal.

### **Sample Goal 2: Reach Zero Uninspected Defects**

Another goal which many organizations find useful is that all statically detected defects should be inspected by a developer prior to release. A benefit of this absolute goal is that it ensures each defect will be reviewed and prioritized by a developer. As a result, development teams can prioritize their efforts to ensure the most crucial potential quality defects and security vulnerabilities are identified in their code.

As stated above, this goal relates only to the inspection of defects, and not necessarily their resolution. It presumes that developers will correctly prioritize potential issues prior to release, and that they will be given time to resolve them. Teams that select this as a goal should also select a secondary metric surrounding the number or type of defects that should be repaired.

For users of Coverity Prevent, it is simple to measure progress towards this goal, because Prevent maintains the status of each individual defect or vulnerability, including its classification, severity, and owner. These capabilities are critical for developers, because it allows you to quickly classify defects and search for issues which are not yet uninspected.

Prevent also tracks the status of identified issues as a given code base evolves. This persistent tracking of analysis results helps you avoid the redundant inspection of issues that have not changed between analysis runs. Because of this, even as your code base matures or changes, the insights your developers have stored in Prevent remains associated with each individual defect – so issues are only inspected once.

### **Sample Goal 3: Reach Zero Outstanding Defects**

The ultimate goal, and in some ways simplest goal to measure, is to achieve zero outstanding static analysis defects at release time. At first, this goal may seem a difficult challenge, but for some code bases, the time required to simply fix all outstanding defects can be less than the time required for multiple cycles that entail defect review, prioritization and repair.

## Do Developers ‘fix’ False or Intentional Issues?

Some development shops like to “fix” their issues categorized as false and intentional as well as their defects and vulnerabilities! The justification for this is code that is confusing to static analysis tends also to be confusing to human beings as well. Frequently false and intentional defects occur in code which is convoluted, and refactoring will not only improve the future maintainability, but will eliminate issues identified by static analysis.

For many companies, the most challenging part of this goal is not reaching zero defects at a given point in the Software Development Life Cycle (SDLC), but in retaining the zero defect status as a release date approaches. Before selecting this goal for your organization, you must first consider the quality and security assurance procedures that already exist in your release process and explore whether they can be revised to support this goal.

## Recommendations for Software Quality Goals

Regardless of the software quality goal(s) you select, all defects should be inspected prior to release. A static analysis tool will provide developers with the root causes of a runtime defect, rather than the symptoms of that defect when it occurs at runtime. Because of this, statically detected defects can be resolved with minimal diagnostic effort. However, this also means that statically detected defects require input from a developer to accurately assess the severity of a statically detected defect at runtime.

As we have observed at numerous customer sites, once trained, it takes a developer less than five minutes on average to inspect, classify, and assign severity to a potential vulnerability or defect. By requiring that all defects are inspected prior to release, an objective assessment of release integrity can be made based on the classification and severity of outstanding defects.

If the release process can be made to accommodate this goal, Coverity recommends selecting the goal of zero outstanding defects. If time pressures around the release date may result in a given release shipping with statically detected defects present, it is better to create threshold goals that can be more easily met. This allows developers to benefit from static analysis by improving overall code integrity while still meeting release commitments to management and line of business leaders.

# Step 2: Develop a Project Plan

Once your development team agrees upon static analysis goals, it should be simple to estimate the effort required to achieve them. As mentioned previously, on average it takes less than five minutes for a trained developer to inspect and classify a defect. The time to repair a specific defect depends on a variety of factors. However, because static analysis identifies the root cause of a defect, the time required to repair a statically identified defect will be dramatically less than the time required to repair a customer reported issue.

With this in mind, as development organizations create their project plan, you should be confident your efforts will generate a significant benefit to both your company and your customers. A defect management project plan will require two components:

- How to address existing legacy defects
- How to address newly introduced defects

## Addressing Legacy Defects

When Coverity Prevent is run for the first time, new users may feel that overwhelmed by the initial number of defects that may be reported. Prevent typically finds between .5 and 2 defects per thousand lines of code in large, mature code bases. By this token, you should expect between 500 and 2,000 initial defects for a legacy code base of approximately one million lines of code.

The most successful strategy for effectively managing the initial backlog of legacy defects tends to be a divide and conquer approach that contains two distinct phases. In the first phase, responsibility for legacy defects is distributed between small team developers who inspect defects, assign defect classification and severity. They can then document any reasoning that accompanies those settings with text comments.

After defects are initially triaged, they should be assigned to developers familiar with the code that generated the defect. Randomly assigning defects within a development team is inefficient, because developers asked to evaluate a code component they are unfamiliar with will require extra time to accurately evaluate the context and severity of defects. A sample defect resolution plan for the first phase of static analysis is presented in Table 1 (next page):

Table 1: Example project plan for first phase of legacy defect removal

|  |   |
|--|---|
| Size of code base:   | 1,342,000 lines of code                                       |
| Outstanding defects:   | 1,200   |
| Number of developers:  | 20  |
| Defects per developer after distribution (avg, min, max):                      | 60, 6, 120  |
| Time to inspect defect:  | 5 minutes   |
| Time investment required per developer to inspect all defects (avg, min, max): | 5 hours, 30 minutes, 10 hours                                 |
| Time scheduled per week for triage per developer:                              | 5 hours   |
| Weeks until project completion:  | 2 (note, most results will be inspected at the end of week 1) |

After processing the legacy static analysis defects in the first phase, a development team will need to decide how to resolve and remove these legacy static analysis defects on an ongoing basis. To do so will require a project plan that outlines how these legacy defects should be treated. A sample project plan for the second phase of eliminating legacy defects is in Table 2 below:

Table 2: Example project plan for removal of legacy defects

|   |   |
|---|---|
| Size of code base:  | 1,342,000 lines of code                                       |
| Number of developers:   | 20  |
| Defects per developer after distribution (avg, min, max):                     | 60, 6, 120  |
| Average time to repair legacy defect:   | 30 minutes  |
| Time investment required per developer to inspect all defects (avg, min,max): | 30 hours, 3 hours, 60 hours                                   |
| Time scheduled per week for defect removal per developer:                     | 5 hours   |
| Weeks until project completion:   | 10 (note, most results will be resolved by the end of week 6) |

This plan should leverage the quality and security goals discussed earlier in this paper, as well as the severity information from the initial inspection of defects. By utilizing this data, you can formulate a plan that will direct your team to address the most severe defects and vulnerabilities first.

# Addressing Newly Introduced Defects

As a developer, you know the cost to repair defects increases the further in the software development life cycle a defect is allowed to persist. For this reason, there is value in addressing newly detected defects as they are identified because they cost less time and effort to repair. In order for developers to prioritize eliminating new defects, you should budget a specific amount of time during development for them to address newly identified quality and security issues.

By lowering defect density during development, organizations can lower the cost of QA by delivering higher integrity code to testers that require less test case generation for effective coverage. As proof of this, customers of Coverity Prevent have documented individual developer productivity improvements ranging from 12.5 to 30 percent.

# Step 3: Assign Ownership of Defects

Static analysis defects that are not assigned to a specific individual are unlikely to be resolved. For this reason, the ability to assign ownership is a critical feature to require of your static analysis tool. Moreover, configuring your static analysis product to automatically assign defects is an important part of this process to streamline workflow and drive developer adoption. Done properly, defects can be automatically associating with the developer responsible for introducing them. This prevents defects from escaping from one development phase to the next before an owner can be identified. It can also prevent additional code from being built around defective code, which ultimately makes a repair more difficult.

The challenge with manually assigning defects, beyond simple time consumption, is that this function can be quickly abandoned during crunch time prior to a product release – precisely when it is most critical to capture and correct new defects to avoid a dangerous field issue. For these reasons, the assignment of initial ownership for statically detected defects must be automated. There are two recommended approaches for the automated assignment of defects:

- Component based ownership
- SCM based ownership

## Component Based Ownership

Every code base can be divided into components within Prevent's web based user interface, the Defect Manager. The Defect Manager displays comprehensive detail surrounding any given defect including file, function, and line numbers among other elements. A component within the Defect Manager is defined by a set of regular expressions which are applied against the full path name of a given source file. This component mechanism is both powerful and flexible, because it allows the use of regular expressions against absolute path names to deliver control at the file level. It also provides the ability to match the existing organization of a given code base - no matter how complex. Once components are defined, the Defect Manager can be configured to associate a specific developer or development team with a given component.

## About Coverity Professional Services

Coverity's professional services team has helped accelerate the adoption and return on investment for static analysis at hundreds of organizations around the world. Coverity offers three specific, cost effective professional services packages that are flexible enough to help any organization. They include:

### **Rapid Implementation**

While implementing Coverity Prevent is a straightforward process, an organization may want to accelerate deployment to ensure your static analysis process is optimized in the fastest time possible. This service offers complete implementation of Prevent in just days. Specific defect types important to your team are identified and the analysis engines are configured to search for similar issues. Coverity's service consultant also trains developers on key static analysis concepts such as those contained in this paper.

Many development organizations already consider the structure of directories when assigning ownership of select development tasks. For those organizations, establishing a component based ownership model will be a natural approach. A component based ownership model is the simplest, and often the best way of ensuring each detected defects is assigned to the responsible party. A static analysis tool administrator should be able to establish this type of ownership model in a few minutes.

## SCM Based Ownership

Instead of automatically assigning ownership, many development organizations elect to integrate their static analysis tool with their existing Source Code Management (SCM) systems. Most SCM systems can be queried for metadata such as file ownership, or the identity of the last individual to modify a particular line of code.

By creating a custom script to interface between the SCM system's file ownership and modification data, and the defect information in Prevent's Defect Manager, many sensible ownership policies may be applied. Typically, a straightforward policy can be applied by which the last developer to modify the line of code that generated a defect becomes the assigned owner. By this token, whoever edits a file or line of code last is responsible for the initial inspection of the defect it. In such a situation, if after evaluating the defect the first developer to triage it determines it is not their problem, they would reassign the defect to the developer responsible for the root cause of the error.

For example, developer A could add a line of code that calls a function developer B wrote. Perhaps developer B's function has a bug in it, which is exposed by developer A's call. It's possible that this bug will get assigned to developer A, even though it will ultimately need to be repaired by developer B. With this common understanding, a developer that changes code in such a way that causes the introduction of a new static defect is the developer initially assigned to inspect it - even if the developer who is actually responsible for the root cause and the eventual fix of the problem is someone else on their team.

### Process Integration

For organizations with formal application lifecycle management processes, it is important that the static analysis tool you choose has the ability to meet the unique needs of your organization and to integrate seamlessly into your environment. Process Integration provides all the benefits of Rapid Implementation but delivers the added advantage of ensuring that Prevent is completely integrated with your existing processes. Key elements of this offering include automated assignment of defect ownership, customized defect resolution workflow including integration with existing bug tracking and source control management (SCM) systems as needed.

### Team Adoption Guidance

Organizations that deliver critical software must have a high level of confidence in quality and integrity of their code. The Team Adoption Guidance offering provides an initial strategy and mentorship from Coverity in eliminating all defects in your code. In addition to providing the professional training, deployment, and process guidance offered in Rapid Implementation

The SCM based ownership approach works well in development organizations which have no notion of file ownership based on a hierarchical directory structure. This approach has some challenges with regard to incorrect assignments; occasionally the individual who edited a given file or line most recently will not be responsible for the introduction of the defect in question, or may not even have access to the static analysis results (in the case of a contractor or outsourced development). A sample workflow for SCM system integration is presented in Figure 1 below.

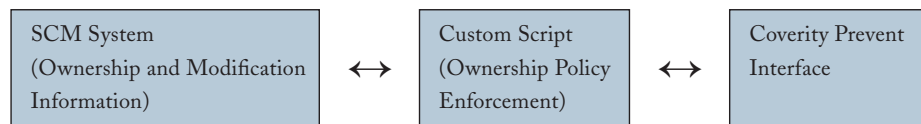


Figure 1: Common SCM and Static Analysis Integration

The SCM based ownership approach requires development of custom ownership policy logic, and scripted connectors to both the SCM system and the Defect Manager. Coverity's professional services team has substantial experience in creating such integrations in less than a week.

## Measuring the Progress of Your Defect Resolution Effort

For senior developers and team managers, to prove the value of your investment in static analysis, you need to more than track the overall progress of defect resolution efforts, you also need to ensure your team receives the credit they deserve for proactively improving the quality and security of your code. Often times, developers use defect density statistics regarding a given piece of software to prove the integrity of their code to technology partners, to support individual performance reviews, or to justify additional resources and headcount for their teams (because the most efficient teams should be the best funded teams). As you measure your progress towards your quality goals, there will generally be two possible metrics:

- The number of defects fixed to date
- The number of defects still outstanding

It is natural for many new users of static analysis to use the second metric to measure their progress; this is because many of the final goals will depend on the number of defects outstanding at the time of a release. Instead of selecting this goal

and Process Integration, Team Adoption Guidance includes instruction on advanced analysis techniques and continual access to Coverity experts throughout the process. During this engagement, a dedicated Coverity consultant works with you to define and automate static analysis processes such as prioritizing defects based on the criticality of the code. Defect removal goals and release and review processes are established in consideration of the severity of the defect as well as your organization's priorities and resources. The final component is the management of defect resolution goals, which includes onsite follow up to track the success of the initial deployment and to ensure continuous progress towards goals.

out of hand, Coverity recommends monitoring and reporting the number of defects fixed to date to measure progress. There are two distinct benefits of this approach.

First, tracking the number of defects repaired casts the effort of your team in as accurate light in the context of static analysis. Defects found by static analysis existed before your purchase, so to prove the value of static analysis technology, it's best to track progress forward from your implementation date.

Second, whenever the new checkers are enabled in Coverity Prevent, or your deployment is upgraded to include new defect detection capabilities, the number of outstanding defects will rise in response to the improved analysis capabilities. Such an increase in outstanding defects could be erroneously attributed to declining code quality, when that is clearly not the cause of this type of change in defect density. This type of change in defect density is solely attributable to the evolving analysis capabilities of Prevent.

Based on these reasons, measuring the value and progress of your static analysis deployment based on the number of repaired defects will provide a more accurate representation of your team's effort than tracking the number of outstanding defects.

# Step 4: Notify Owners of Defects

Assigning ownership to each defect is a good first step, but the value of that first step is amplified immensely if the owners are then automatically notified about defects which have been assigned to them. If there is no notification mechanism in place, developers are required to periodically check to see if any new issues have been assigned to them. In addition to an additional time-consuming manual step for every developer, this slows overall defect removal time and increases the chance that an issue may be ignored.

Automation of this notification mechanism along with automation of ownership assignments creates a reliable process that will help your team remove defects as they are introduced. Email is the most common means of notifying developers a defect has been assigned to them because it is a lightweight, effective and utilizes existing communication channels.

Coverity recommends automating email reports that:

- Notify owners on a daily basis of any newly detected issues
- Notify owners regularly, perhaps once a month, of all outstanding issues assigned to them

This combination allows developers to strike while the iron is hot, while maintaining a safety net to prevent issues from slipping through the cracks. Coverity Prevent provides a scriptable interface for sending email notifications. Alternatively, customized scripts can be written which extract defect information and produce email reports in a particular format.

Coverity professional services can typically automate the production of such email reports in a matter of days.

# Step 5: Integrating Defect Resolution Workflow with SDLC

Applied properly, a new static analysis tool will not disrupt the existing Software Development Life Cycle (SDLC). To derive full value from static analysis, some thought must be put into selecting appropriate points in the existing SDLC to include it.

As previously mentioned, developers should budgeted time to address incoming static analysis defects as they are introduced throughout the software development cycle. Simply automating ownership assignment and notification will go a long way towards ensuring successful adoption of static analysis. To facilitate developer adoption, you should consider adding requirements that all newly introduced defects be eliminated at preexisting development checkpoints, such as during code reviews.

Integration between the Prevent's Defect Manager and existing issue tracking systems can provide a bridge to your existing SDLC defect resolution process. By developing custom scripts, the Defect Manager can be configured to allow developers to "promote" a defect in the Defect Manager into an issue within the primary issue tracking system. This powerful integration allows your existing issue tracking system to consume critical defects or vulnerabilities identified by static analysis with a single mouse click. Once inserted into primary issue tracking system the Coverity detected issue will undergo the same notification, escalation, and workflow mechanisms of any other issue. An example of this type of workflow is diagrammed in Figure 2 below:

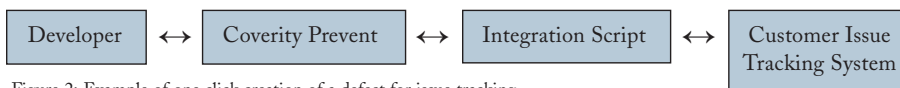


Figure 2: Example of one click creation of a defect for issue tracking

## A word on “clean before check in.”

When beginning to use static analysis, many customers start with a ‘clean before check-in’ usage model. While this is a laudable goal, a regular, full analysis of the entire code base is indispensable. This is because defects that are the result of an interaction between two code changes or components will only be detected after both changes are checked in.

Further, the nature of Coverity’s fully interprocedural analysis delivers increasing analysis precision as you increase the percentage of your code base being analyzed. Coverity recommends that customers begin their deployments with a centralized nightly build model, where developers can inspect the results of this type of full analysis.

After deciding upon your static analysis defect management goals as outlined earlier in this paper, you should revise your release criteria so both measurements are in alignment. The best release goals that are meaningful, but do not create undue stress at release time. It is important that you select a release goal that reflects the nature of the software project you are assigning it to. For example, if a release process permits a zero outstanding defects goal, that goal would be recommended. However, for large, complex code bases, consider setting threshold quality goals, such as less than 1 defect per 10,000 lines of code. This type of goal permits the code base to enter the release period well ahead of the defect management goal, ensuring your overall goals are upheld - even if last minute defects are introduced that are challenging to remove.

# Conclusion

If you demand the highest quality and security in your software code, static analysis can be a valuable ally for you and your team. However, purchasing a static analysis tool is only the beginning of the process that ultimately provides more visibility into your code bases. For static analysis to be successful, it requires more than simply properly installing and integrating the tool. The most impactful uses of static analysis involve a concerted plan surrounding how the defects and vulnerabilities the tool identifies are managed by development teams.

Based on Coverity's experience with customers around the globe, sometimes the biggest challenge faced by development organizations in adopting static analysis is not in the resolution of defects, but in effectively managing identified defects within an organizations existing SDLC. Coverity recommends the following course of action for development organizations that want to maximize the value of their investment in static analysis:

- 1 - Determine goals and metrics
- 2 - Develop a project plan
- 3 - Assign ownership of defects
- 4 - Notify owners of defects
- 5 - Integrate defect resolution workflow with SDLC

As discussed in this paper, to effectively implement and measure the success of your static analysis tool, development and QA teams need to define goals and metrics early. With consensus on these key goals, teams can then install a project plan that will enable them to immediately start making progress towards those goals. Within these efforts, automation of certain processes surrounding defect management must play a critical role to ensure defects are assigned and resolved in a timely fashion. The successful combination of integration planning and team goals will create a strong foundation for your team to improved developer efficiency while delivering higher integrity code.

## Free Trial

Request a free Coverity trial and see first hand how to rapidly detect and remediate serious defects and vulnerabilities. No changes to your code are necessary. There are no limitations on code size, and you will receive a complimentary report detailing actionable analysis results. Register for the on-site evaluation at [www.coverity.com](http://www.coverity.com) or call us at (800) 873-8193.

## About Coverity

Coverity ([www.coverity.com](http://www.coverity.com)), the leader in improving software quality and security, is a privately held company headquartered in San Francisco. Coverity's groundbreaking technology enables developers to control complexity in the development process by automatically finding and helping to repair critical software defects and security vulnerabilities throughout the application lifecycle. More than 500 leading companies including ARM, Phillips, RIM, Rockwell-Collins, Samsung and UBS rely on Coverity to help them ensure the delivery of superior software.

### Headquarters

185 Berry Street, Suite 2400  
San Francisco, CA 94107  
(800) 873-8193  
<http://www.coverity.com>  
[sales@coverity.com](mailto:sales@coverity.com)

### Boston

230 Congress Street  
Suite 303  
Boston, MA 02110  
(617) 933-6500

### UK

Coverity Limited  
Magdalen Centre  
Robert Robinson Avenue  
The Oxford Science Park  
Oxford OX4 4GA  
England

### Japan

Coverity Asia Pacific  
Level 32, Shinjuku Nomura Bldg.  
1-26-2 Nishi-Shinjuku, Shinjuku-ku  
Tokyo 163-0532  
Japan